



FreshTrak

In Depth: Service Areas – Set Up


freshtrak.com/events/list/43123

FreshTrak

Resource Events In Zip Code 43123

Zip: [SEARCH FOR RESOURCES](#)

FOOD BANK SERVING ZIP CODE [43123]

 **Mid-Ohio Foodbank** 3960 Brookham Dr Grove City, OH 43123 614-277-3663 <https://www.midohiofoodbank.org/help/get-food/>

Everyone needs help from time to time and using your SNAP benefit is a way to put food on the table until you're able to get back on your feet. Our Food Assistance Outreach team can help you gain needed information, understand eligibility requirements, and provide weekly food assistance services. [Click for Assistance](#)

Use **Service Area** to tell the customer WHO is eligible for food (based on zip code)

Service Area ID 577

Specific Zip Codes - Multi EGP ID 649

Definition: A specific set of Zip codes. [Edit](#)

Zip Codes Served:
43123

Management Notes

Exception Notes

Internal Use - Notes to help manage the service area.

External Use - These notes are sometimes displayed to customers to better explain the service area when that nuance is not reflected in the Service Geographies.

[+ Add Service Area](#)

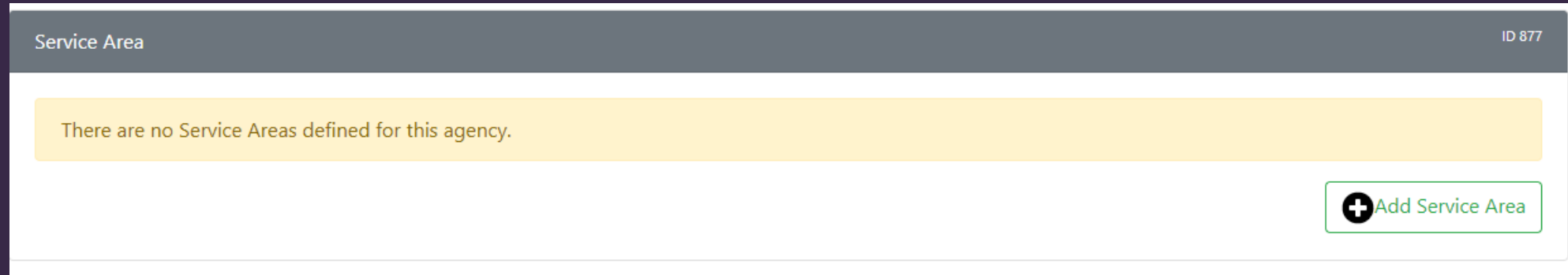
Mid-Ohio Foodbank - Adm...
Faux Pantry
Choice Pantry

Monday, 11/2/2020 4:30 PM - 6 PM

3960 BROOKHAM DR
GROVE CITY OH 43123
6143179473

[RSVP](#)

Service Area



Service Area ID 877

There are no Service Areas defined for this agency.

[+ Add Service Area](#)

Service Area is who the agency will serve based on the customer's zip code. This defines if an event will show up for a specific zip code on FreshTrak:Public.

While we know that many agencies will serve "anyone who comes" and others serve areas not defined by zip codes alone (such as school districts), Service Areas are designed to give customers the most correct and relevant information we can.

Service Area

There are no Service Areas defined for this agency.

[+ Add Service Area](#)

Add Service Area

Select Service Area type

Please chose a Service Area

Area Served

Chose a Service Area Type for options

Exception Note

External Use - Enter notes here for this profile you would like to display to better explain the service area to the public.

[Add](#)

Service Area Definition

Chose a Service Area Type for a Definition

How do you use this option?

Chose a Service Area Type for more insight into this option.

Management Notes

Internal Use - Enter notes to help manage the service area.

Service Area:

Select Service Area Type

- Specific Zip Codes: Select/add just a few zip codes of your choosing.
- All Zip Codes in a County: Every zip code that covers at least 2% of the county.
 - The broadest option.
- Commonly Served Zip Codes: Zip codes that the agency most commonly serves.
 - Agency must have historical data in the system.
- Nearby Zip Codes: Zip Codes within 10 miles of the event address.

Service Area ID 877

There are no Service Areas defined for this agency.

[+ Add Service Area](#)

Add Service Area

Select Service Area type

Please chose a Service Area

Please chose a Service Area

Specific Zip Codes

All Zip Codes in a County

Commonly Served Zip Codes

Nearby Zip Codes

Service Area Definition

Chose a Service Area Type for a Definition

How do you use this option?

Chose a Service Area Type for more insight into this option.

Management Notes

External Use - Enter notes here for this profile you would like to display to better explain the service area to the public.

Internal Use - Enter notes to help manage the service area.

[Add](#)

Service Area:

Exception and Management Note

Exception Note: **This is EXTERNAL.** Use to relay key information to the customer: such as if an agency has an exception to the service area or other information that should be relayed to the customer.

- Example: The agency only serves residents of the School District or Township
- Example: The customer must call 211 for an appointment

Management Note: **This is INTERNAL.** For notes about the service area or agency.

Exception Note

External Use - Enter notes here for this profile you would like to display to better explain the service area to the public.

Management Notes

Internal Use - Enter notes to help manage the service area.

Service Area: An Example

Service Area

ID 877

There are no Service Areas defined for this agency.

+ Add Service Area

Add Service Area

Select Service Area type

Specific Zip Codes

Service Area Definition

Specific Zip Codes

A specific set of Zip codes.

Area Served

Zip Code(# of Services)

43123

GROVE CITY, OH (FRANKLIN)
73 Served

45044

MIDDLETOWN, OH (BUTLER)
13 Served

How do you use this option?

Specific Zip Codes

You will be presented with a list of any zip code you served more than 10 times in the past year. Check the box for the zip codes you want to include in your formal service area. Once you complete this process, you will have the opportunity to add additional zip codes.

Exception Note

Customers must reside in Southwestern City School Districtu

External Use - Enter notes here for this profile you would like to display to better explain the service area to the public.

Add

Management Notes

Internal Use - Enter notes to help manage the service area.

- Faux Pantry serves customers who live in the zip code 43123
- But only if you live in Southwestern City School District

Service Area: An Example

- Faux Pantry serves customers who live in the zip code 43123
- But only if you live in Southwestern City School District

Service Area ID 877

There are no Service Areas defined for this agency.

[+ Add Service Area](#)

Add Service Area

Select Service Area type

Specific Zip Codes

Area Served

<input type="checkbox"/> Zip Code(# of Services)
<input checked="" type="checkbox"/> 43123 GROVE CITY, OH (FRANKLIN) 73 Served
<input type="checkbox"/> 45044 MIDDLETOWN, OH (BUTLER) 13 Served

Exception Note

Customers must reside in Southwestern City School District

External Use - Enter notes here for this profile you would like to display to better explain the service area to the public.

[Add](#)

Service Area Definition

Specific Zip Codes

A specific set of Zip codes.

How do you use this option?

Specific Zip Codes

You will be presented with a list of any zip code you served more than 10 times in the past year. Check the box for the zip codes you want to include in your formal service area. Once you complete this process, you will have the opportunity to add additional zip codes.

Management Notes

Internal Use - Enter notes to help manage the service area.

Service Area: Trigger Exception Note

Zip Codes Served - List ESG ID

Copy CSV Excel Search:

Zip Code	City	State	County	Priority	Distance	Trigger Exception Note?	Exception Note	Status
43123	GROVE CITY	OH	FRANKLIN	1 (100.0%)	1.59	<input checked="" type="radio"/> Yes <input type="radio"/> No	Customers must reside in Southwestern City School District	<input checked="" type="radio"/> Include <input type="radio"/> Exclude

Showing 1 to 1 of 1 entries Previous Next

[+ Add Zip Code](#)

Once the Service Area is added you must set "Trigger Exception Note" to "Yes" for the exception note to display on FreshTrak:Public.

Service Area

Service Area ID 877

Specific Zip Codes - Multi EGP ID 652

Definition: A specific set of Zip codes. [Edit](#)

Zip Codes Served (With Exceptions):

- 43123 - Customers must reside in Southwestern City School District

<p>Management Notes</p> <div style="border: 1px solid #ccc; height: 40px; width: 100%;"></div> <p>Internal Use - Notes to help manage the service area.</p>	<p>Exception Notes</p> <div style="border: 1px solid #ccc; padding: 5px;">Customers must reside in Southwestern City School District</div> <p>External Use - These notes are <i>sometimes</i> displayed to customers to better explain the service area when that nuance is not reflected in the Service Geographies.</p> <p style="font-size: small;">Last updated by Amanda Porter on 10/28/2020 @ 2:36 PM</p>
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[+ Add Service Area](#)

You'll now see an at least one zip code listed in the Service Area.

This means all is correct.

** Be sure your "master" – event level Publishing Status is set to "publish in resource events" **